

# FSPay 3.0 - Caliber Portal - Guide to Making Payments

Jun 27, 2022 · Knowledge

## Article Number

000001926

## Owner

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## Product

FS Pay

## URL Name

FSPay3-Caliber-Payments

## Description

## Title

FSPay 3.0 - Caliber Portal - Guide to Making Payments

## Answer

*Simply navigate to your Caliber portal from your computer or phone and log in.*

Before making a payment, confirm that your Profile contains your most up-to-date email address so that you receive email receipts.

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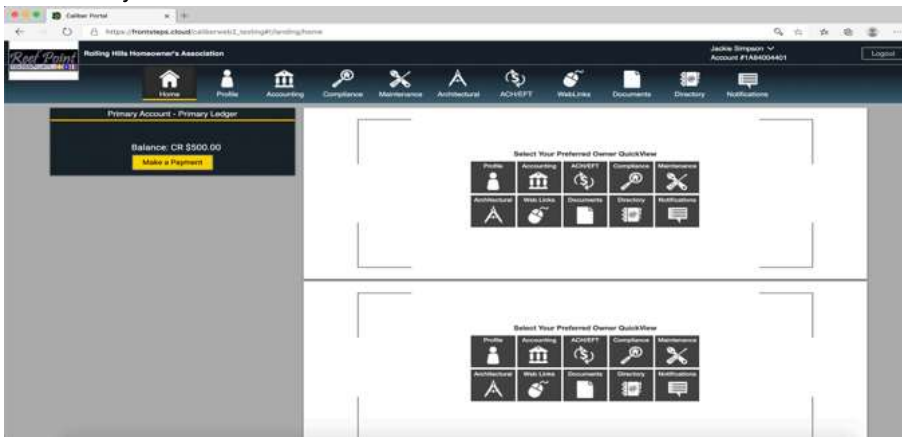
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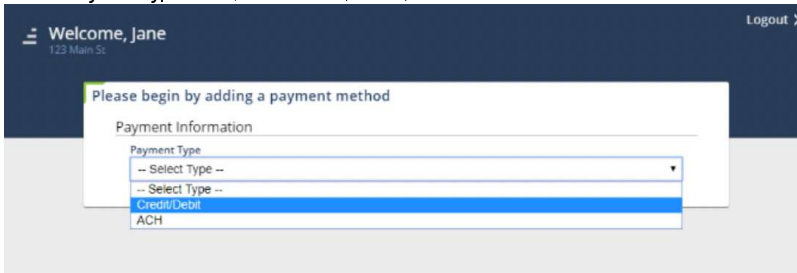
## Adding Your First Payment Method

1. From your browser, log in to your community portal.

2. Click **Make a Payment**.



3. Select a **Payment Type**: Credit/Debit or ACH (eCheck).

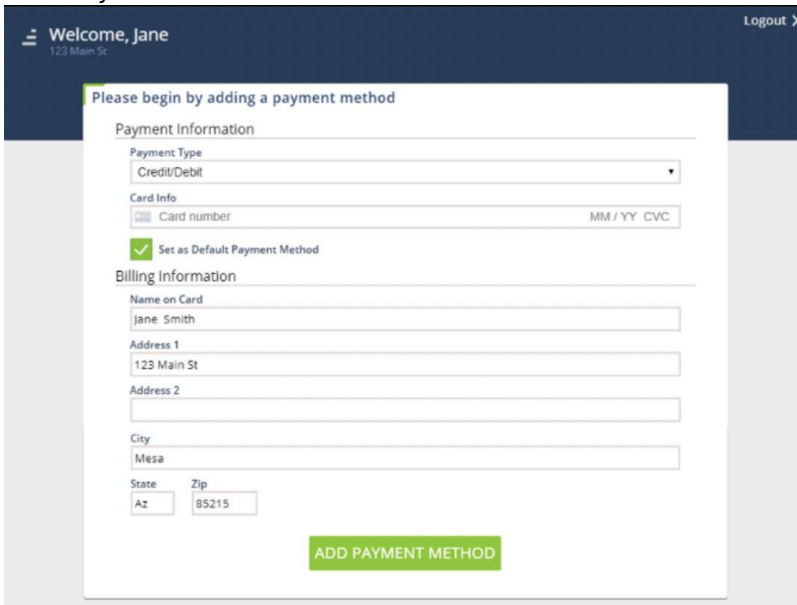


4. Enter your Payment Information.

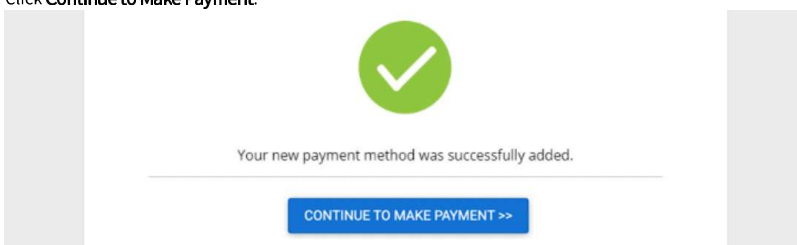
- For Credit/Debit: **Card Number, Expiration Date (MM/YY), and CVC.**
- For ACH (eCheck): **Routing Number and Account Number.**

5. For Credit/Debit, enter your Billing Information: **Name on Card, Address, City, State, and Zip.**

6. Click **Add Payment Method**.

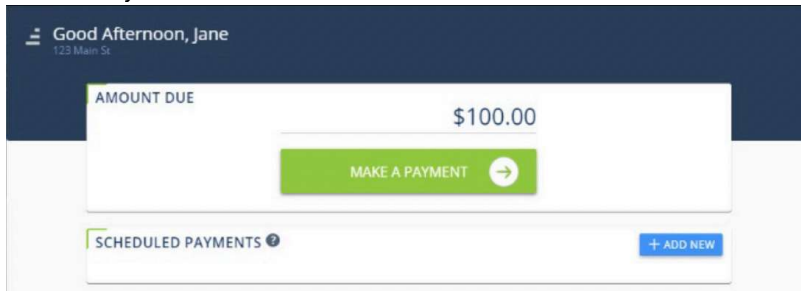


7. Click **Continue to Make Payment**.

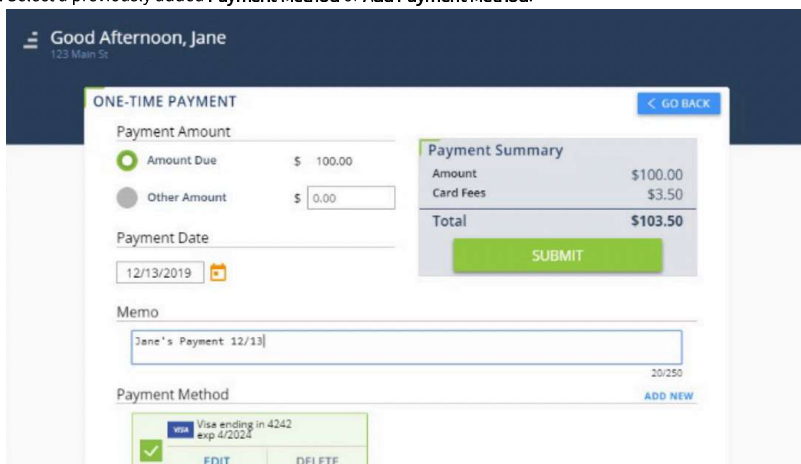


# How to Make a One-Time Payment

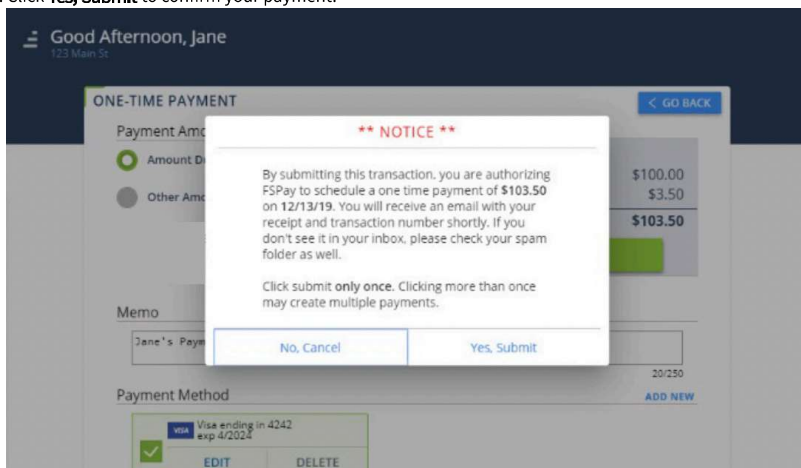
1. Click Make a **Payment**.



2. Select **Amount Due** or **Other Amount**. If selecting Other Amount, enter the amount you want to pay.
3. Select the **Payment Date**.
4. Enter a **Memo**. This will appear on your email receipt and on your Transaction History.
5. Select a previously added **Payment Method** or **Add Payment Method**.

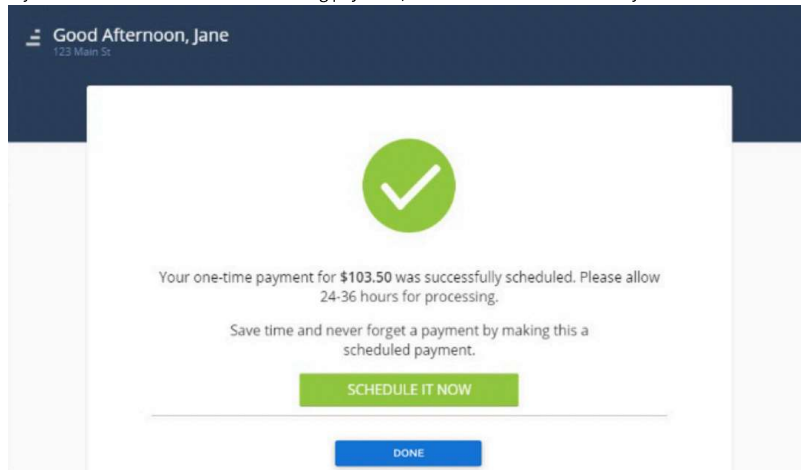


6. Review the payment summary and click **Submit**.
7. Click **Yes, Submit** to confirm your payment.



8. To set up a recurring payment, click **Schedule It Now** and continue to #9.

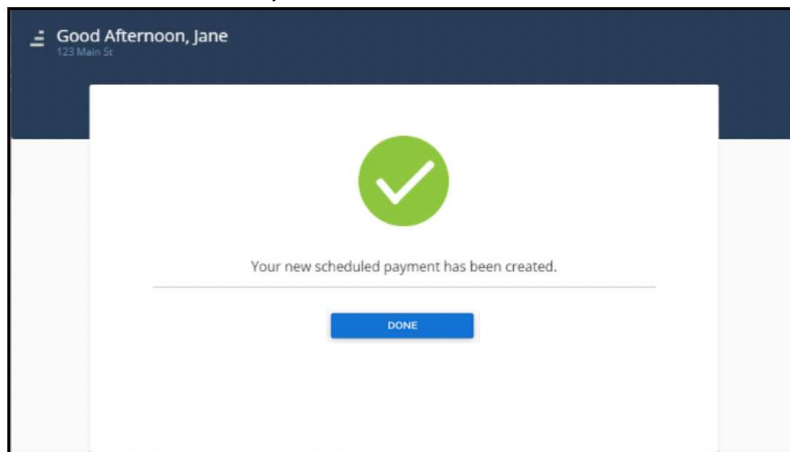
If you do not want to schedule a recurring payment, click **Done** to return to the Payments Dashboard. You will receive an email confirming your payment.



9. Select a **Frequency** (Monthly, Quarterly, Semi-Annually, or Annually).
10. Select a **Day of the Month** or **Start Date**.
11. Select and enter the payment **Amount**.
12. Enter a **Memo** (if applicable).
13. Select a previously added **Payment Method** or **Add New**.

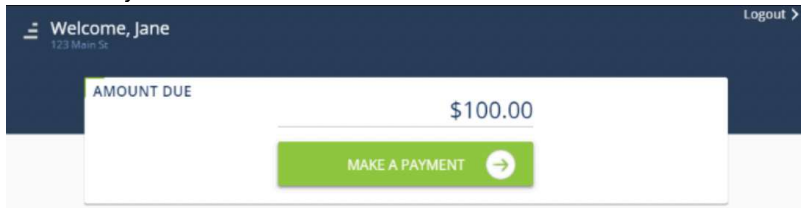
The screenshot shows a payment scheduling form. On the left, under "Payment Schedule", there are fields for "Frequency" (set to "Monthly"), "Day of the Month" (set to "1"), "Type of Payment" (set to "Fixed + Fees"), and "Amount" (set to "\$ 100.00"). On the right, a "Payment Summary" box shows: "Amount \$100.00", "Card Fees \$3.50", and "Total \$103.50" with a green "SUBMIT" button below it. Below the form is a "Memo" field containing "Jane's AutoPay |" and a "Payment Method" section showing a selected Visa card with "EDIT" and "DELETE" buttons, and an "ADD NEW" link.

14. Review the Payment Summary and click **Submit**.
15. Click **Done** to return to the main Payments screen.

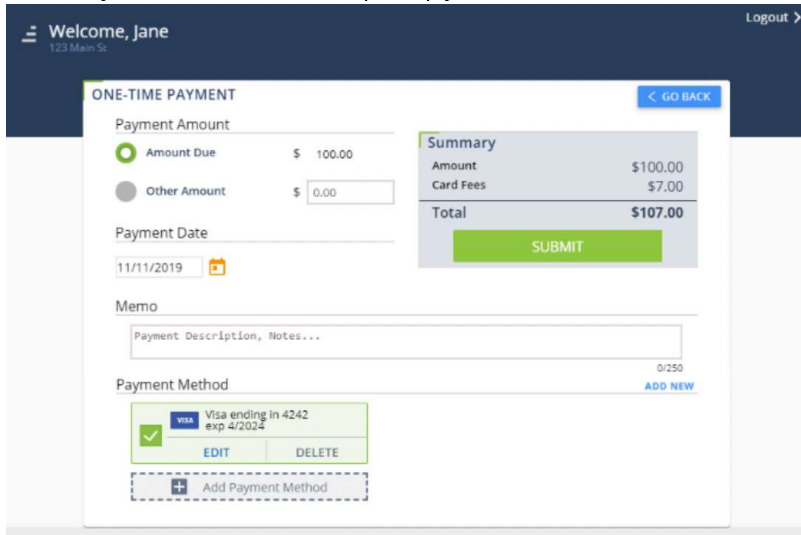


# How to Add, Edit, or Delete a Payment Method

1. Click **Make a Payment**

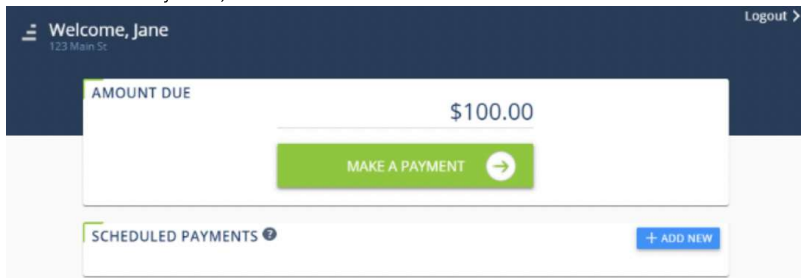


2. Click **Add Payment Method, Edit, or Delete** to update a payment method.

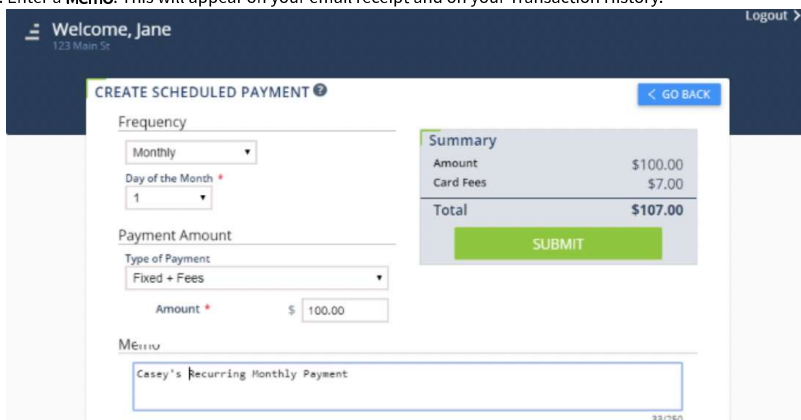


# How to Add, Edit, or Delete a Scheduled Payment

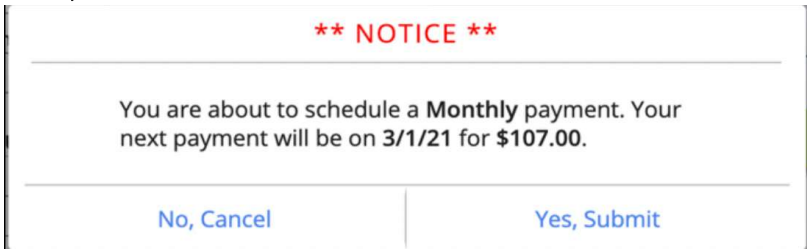
1. Under Scheduled Payments, click **Add New**.



2. Select a **Frequency** (Monthly, Quarterly, SemiAnnually, Annually, or One-Time).
3. Select a **Day of the Month** or **Start Date**.
4. Enter the payment **Amount**.
5. Enter a **Memo**. This will appear on your email receipt and on your Transaction History.

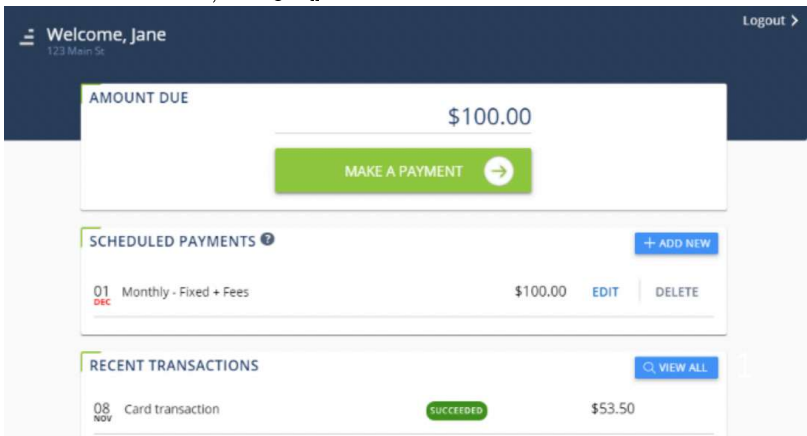


- 6. Select a **Payment Method** or **Add New**.
- 7. Review the Payment Summary and click **Submit**.
- 8. Click **Yes, Submit**.

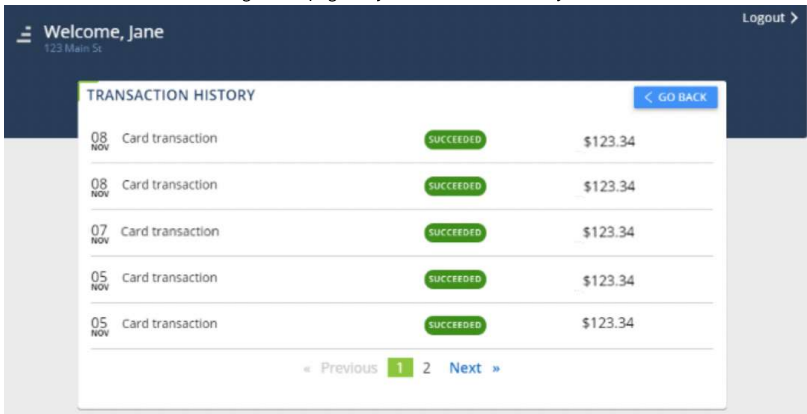


## View Recent Transactions

- 1. Under Recent Transactions, click **View All**.



- 2. Click **Previous** and **Next** to navigate the pages of your Transaction History.



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